Jennings County United Way

PO Box 446, 502 Hoosier Street
North Vernon, IN 47265
Tel 812.346.5257

jcunitedway.com

LIVE UNITED
United Way

Jennings County Assistance Network

A web application for **shared case management** used to gather and report **statistical data** for **resource development**, **strategic planning**, **measuring outcomes**, **reducing duplication** and **disaster relief.**

CharityTracker is a shared network that captures information about people experiencing need for emergency services, including but not limited to assistance with utility bills, food, medications, rent, shelter, financial education, budgeting, mentoring etc.

🔍 **Who is CharityTracker for?** Anyone who is in the service of restoring hope to people's lives. Nonprofit organizations, local churches, food banks and government agencies who want to join together in a community-wide effort to help the vulnerable. Request membership at www.jcuw.charitytracker.net

ℹ️ **Why CharityTracker?** CharityTracker is the easiest way for care providers to work together in making a difference. Better communication, increased collaboration, and shared cooperation help unleash the full potential of our community's compassion and care.

🔒 **Is CharityTracker secure?** CharityTracker is as secure as it gets. Using the same internet security methods used by banks and the federal government, you never have to worry about unauthorized people or your information.

CharityTracker makes it easy to ...

⭐ Securely share a wide array of valuable information.
⭐ Generate detailed reports, providing community demographics.
⭐ Quickly get accurate statistics needed for grant writing opportunities.
⭐ Instantly broadcast area-wide bulletins and alerts.
⭐ Rapidly identify needs and mobilize resources.
⭐ Encourage better accountability and efficiency.
⭐ Prevent duplication of services, saving thousands of dollars.

Is CharityTracker legal? Safe? Absolutely.

- Sharing information is not illegal. Information sharing is used in every industry from banking, credit, education, media, and even movie rental outlets. While there are guidelines for sharing information, as long as organizations adhere to the CharityTracker Terms of Service, then they are in complete compliance with the law.
- CharityTracker 's database technology and security is HIPAA certified. It uses 128-bit encryption and is audited three times a year by an independent security firm to ensure continued security and HIPAA compliance. These are the same security standards utilized by banks and the Federal government.
- Several DHS and DHR offices across the United States are using CharityTracker.
- The Vice President of Membership Accountability at the United Way Worldwide has reviewed CharityTracker. We have a long-standing relationship with almost 30 local United Way and 211 offices.
- CharityTracker was reviewed by the Alabama Attorney General's office and approved for use by Department of Human Resources (DHR) and Department of Human Services (DHS).
- CharityTracker uses the same technology and methodology employed by our competitors. If information sharing were illegal, then the entire HMIS industry would be in violation of the law.
- The United Way of Northwest Alabama was a key player in the creation of CharityTracker. Before they allowed the system to be used by their agencies, they sought legal counsel. The program and it's documentation were reviewed by a lawyer to ensure compliance with HIPAA, federal, and state laws.
- CharityTracker has been vetted by many organizations before they began using the system. It has met the standards for use every time.

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Create & Track Outcomes

Develop a roadmap for your clients then collaborate with other agencies to lead an individual to self-sustainability. Outcomes has been tailored for flexibility within your workflow, allowing an unlimited number of sections, goals and statuses.

Requests & Referrals

If your agency doesn't offer the specific assistance a client has requested, you can find and refer them to an agency that can meet their need. Requests and referrals empower your agency to assist every person who walks through your door.

Agency Services Index

This index provides a directory of all the services offered by agencies participating in referrals. Within moments you can find all the agencies in your community who offer food assistance, or perhaps all the agencies who provide emergency transportation.

Privacy Groups

Groups provide enhanced security for client data that does not need to be shared with everyone, but can be shared with specific agents or agencies. Group permissions can be used for cases, notes, assistance records, requests, notes and alerts.

File Uploads

Need to distribute sign-up forms for the upcoming training session or save a scanned copy of a client's utility bill your agency assisted with? No problem, with file uploads you can attach files to bulletins, assistance records, requests and case notes.